

Job Description



Technician: Mitigation or Cleaning

Reports to: Technician Lead/Project Manager

Job Summary

The Restoration Technician is responsible for the mitigation or clean-up of residential or commercial buildings that have received water, fire, smoke, or other permanent damage. The main duties of a Technician may include: water/waste extraction, mold removal, demolition, drying surfaces, vacuuming, washing, caulking, and painting. The Restoration Technician also cleans up bodily fluids when needed.

Job Duties

- Inspect and assess damage that has been to home or business; find or confirm root cause of disaster.
- Obtain Work Authorization from Customer.
- Complete Tick Sheet identifying specific work that needs to be performed and equipment that is needed
- Gather needed supplies and equipment.
- Begin performing work or schedule with home/property manager to return as needed.

Mitigation duties include, but are not limited to:

- ✓ Demolish and remove affected contents
- ✓ Extraction of water
- ✓ Remove mold
- ✓ Dry carpet, wall, sheetrock, subfloors
- ✓ Remove sewage overflow
- ✓ Board up windows
- ✓ Install subfloor or framing if needed
- ✓ Perform "Flood Cuts" on Dry Wall or remove entire sheet rock
- ✓ Contain exposed area using plastic; seal off needed areas

Cleaning duties include, but are not limited to:

- ✓ Vacuum and clean mold; wipe with antimicrobial towel
 - ✓ After fire damage, wash every content with "wall wash"
 - ✓ Paint surface areas, most often new dry wall and doors
 - ✓ Caulk, fill nail holes (trim and cabinets) to prepare for paint
 - ✓ Pack out items and clean at office (depending on quantity and size)
 - ✓ Take soiled materials (clothes, bedding, curtains, etc) to laundromat
- Monitor equipment and take daily logs on drying process.
 - Clean up areas related to crime scenes, suicide, death, and related.
 - Cut-out any area where blood has touched (bloodborne pathogens); sand subfloor or studs.

Job Requirements

Physical: Able to lift, pull, push, and carry up to 75 pounds. Able to work in tight (crawl) spaces for extended periods of time. Must have a clean and professional appearance.

Top 10 Competencies: Work Ethic, Excellence, Initiative, Integrity, Detail-Oriented, First Impression, Organized, Analysis Skills, Adaptability, Energy/Tenacity

Education/Experience: High school diploma or equivalent. Must have valid driver's license and good driving record. Must be at least 18 years old. Training is provided.